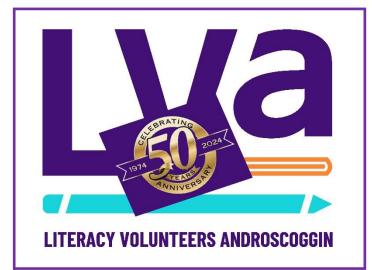
Literacy Volunteers Androscoggin



ANNUAL REPORT 2023-2024



A United Way Supported Agency



A Lewiston CDBG Supported Program

A Message from Chairperson Sharon D. Handy

I am pleased to welcome you to Literacy Volunteers-Androscoggin's 50th Annual Meeting. We are thrilled to be sharing our golden anniversary with our dedicated volunteers, students and community.

When a group of retired teachers launched Literacy Volunteers-Androscoggin in 1974, they had no way of knowing that their efforts would still be improving lives 50 years later.

Our organization has experienced many ups and downs over the past years, including a worldwide pandemic that presented numerous challenges. But LVA survived and we are as committed as ever to providing our students the same life-changing skills.

I am especially excited to announce that starting this summer, LVA will be offering English conversation for the workplace classes at the Broadview Acres apartments in Auburn. Our good friend Mark Schlotterbeck will be returning to teach this class of 11 students.

For the current programming year (July 1, 2023 to June 30, 2024) our agency has served 76 students, 63 of whom are multi-language learners. Our students represent 48 countries, including the United States. While our students come from diverse backgrounds, they all have one thing in common: the desire to improve their literacy skills and their lives. LVA and its tutors represent the ladder that allows our students to reach their full potential.

The important work of Literacy Volunteers-Androscoggin often takes place in the quiet corners of the public library or through the Zoom. Our work would be impossible without our community partners, including Androscoggin United Way, the cities of Lewiston and Auburn, Wei Li, Androscoggin Bank and Catholic Charities.

WMTW-TV has provided steadfast support as media sponsor of our largest fundraiser, Scrabble Fest Letters for Literacy, which raised \$8,500 this year. LVA also was delighted to receive \$5,640 from Dollar General and \$4,000 from an extremely generous anonymous donor. LVA also finished second in voting for Bangor Savings Bank's Community Matters More program, which resulted in a \$4,000 donation.

It has been my privilege and honor to serve as chair of the LVA Board of Directors for the last nine years. On behalf of the Board of Directors, we salute the inspiring work of our students, staff, volunteers, and tutors as we enter our 51st year!

We are excited for the next chapter and invite you to be part of it!

Sincerely,

Sharon

Sharon D. Handy

Literacy Volunteers - Androscoggin Director's Report - Celebrating 50 Years of Service

"We believe the ability to read and write is critical to personal freedom and the maintenance of a democratic society."

When Ruth Colvin founded Literacy Volunteers of America in 1962, all of the work of the organization was inspired by this powerful premise, and it still holds true for us today.

Education empowers. It provides adults with the tools to make informed decisions, work in the vocation of their choice, help their children succeed in school, and pursue their interests and dreams. It strengthens individuals, families, and communities economically and socially for present and future generations.

All of the remarkable people who have been involved in LV-A have made this possible for many. Over the past 50 years, approximately 1,250 volunteers shared their time and talent to help over 2,000 students gain the skills they needed to improve their lives. More than 200,000 volunteer hours were given by board members, tutors, English conversation partners, trainers, and a host of people that shared their time with us for specific needs, projects and fundraisers, making it feasible for an agency with a tiny staff and budget to provide life-changing services.

Since 1974, our affiliate has grown and deepened its expertise to serve the changing needs of the community. When I first started in 1996, national was adding a component to tutor training about learning disabilities. Nationwide, many of the adults participating in the program had fallen through the cracks either with an undiagnosed learning disability, or a lack of special education services to help them successfully learn to read, write or compute. Retired special education teacher, Judy Webber, became our special education trainer and guru, increasing the depth of our knowledge about this challenging subject and creating additional testing for students. The torch was then passed to Sue Reilly, also a retired special education teacher, who brought her expertise to the training team, as well as to the parents and children in our Knowledge as Power Family Literacy Program.

In 2000, our community became more diverse with the influx of Somali refugees. At the time, 7% of our students were English Language learners and we were in dire need of training to help our volunteers teach them English effectively. We were fortunate to connect with experts from the University of Maine system and volunteers that were working in the local school system who had training in this area. Subsequently, Americorp volunteer, Susan Rottman, helped us develop and implement the English conversation partners program, a modified version of a project she participated in, in New York.

In more recently years, Sara Boss, retired ELL teacher joined our ranks and has become our go-to guru for training and advice for volunteers who are working with Multilanguage learners. To date, we have worked with students from 48 countries, including the United States and are grateful to all of the amazing volunteers that have connected us with new knowledge and resources.

Another shift was necessary during the pandemic, when a group of determined volunteers researched, practiced, and gave us the information needed for LV-A trainers Joyce Bucciantini and Lynn Busch to create a zoom training geared to teaching adult students one-on-one virtually. We went on to adapt tutor and English conversation partners training to a virtual version.

Each and every volunteer has contributed their own expertise, forming the magic glue that has made this affiliate able to grow and meet the changing needs of the community. And every student that has pursued their goals with grit and determination, often while working two or more jobs and raising a family, have been an inspiration.

All of you here and all that have been involved over the last 50 years have realized impressive results. Since formal record keeping in 1996, at least 95% of our students that have participated 50 hours or more have met at least two of their life skill goals. They have earned certificates or degrees, created successful businesses, bought homes, helped their children succeed in school and become leaders in their community.

Heartfelt thanks to all of our LV-A heroes.

Respectfully Submitted, Tahlia Chamberlain, Executive Director



Literacy Volunteers-Androscoggin 2023-2024

Board of Directors

<u>Officers</u> Sharon Handy – Chairperson Rita James – Treasurer Judy Vardamis – Secretary

<u>Members</u> Hope Heath Jacynthe Jacques Lony Mugisha Cecile Thornton

<u>Advisors</u> Charles Morrison

Staff

Tahlia Chamberlain – Executive Director Sally Lunt – Assistant to the Director

Mission Statement

Literacy Volunteers provides free, one-on-one tutoring and other educational services to help adults in Androscoggin County acquire the basic reading, writing, and math skills they need to enhance their lives and achieve their personal goals.

20 YEARS OR MORE

Norm Chamberlain Linda Connelly Marty Corey Thelma Cunningham Nancy Daniels Trena Dubois Rita James Susan Reilly Suzie Stover

15 YEARS OR MORE

Marcia Mullen Irene Noyes Bob Pelletier Pete Small

10 YEARS OR MORE

Wendy Ambrose Elizabeth Eames Mary Callahan Sharon Gray Jim Handy Sharon Handy Justin Leary Perrin Lumbert Ginny Marczak Barbara Marston Amy McDonough Jan O'Brien Susan Onion

9 YEARS OR MORE

Jane Brodsky Daniel Hamann Jo-Jean Keller David Selditz Judy Vardamis

8 YEARS OR MORE Susan Lea Anita Plourde

Lisa Ward

7 YEARS OR MORE Leslie Brown Mel Cloutier Mary Crockett Stuart Greene Lena Hann Ben Lounsbury Marj Patrick Bettyann Sheats Dawn Ward

6 YEARS OR MORE

Sara Boss Joyce Bucciantini Ann Tartre

5 YEARS OR MORE Lynn Busch

David Chittim Carmen Hunter Forreste McCormick Roben Selditz Paula White

4 YEARS OR MORE

Stephen Burger Hope Heath Renee Igo Heritier Nosso Cecile Thornton Keena Tracy **3 YEARS OR MORE** Jane Costlow Carol Rice

2 YEARS OR MORE Susan Charle Peggy Rotundo

1 YEAR OR MORE

Sharon Benoit Bonnie Bishop Sarah Cunningham Grace Drown Norma Dulac Jacynthe Jacques Lyn McNicol John Miller Julie Mondro Sandra Perkins

NEW IN 2023/24

Marita Bryant Anita Charles Lynn Geiger Robyn Gray Abby Gordon Joyce Kennedy Lony Mugisha Barbara Perkins Sandra Perkins Carol Quinn Ellen Shulman Ralph Stinson Kaeli Strout Androscoggin County United Way

FOUNDATIONS

Androscoggin County ARPA Auburn ARPA Dollar General Lewiston CDBG Maine Community Foundation Donor Advised Fund – Anonymous Literacy Opportunity Fund

BUSINESSES

Androscoggin Bank Aroma Joe Bates College Bookstore Bates Mill Store Burnt Ends BBQ Central Maine Credit Union Chick-a-Dee Restaurant Community Credit Union Community Little Theatre DownEast Magazine Emerson Toyota Evergreen Subaru Fielder's Choice Ice Cream Franco Center Home Depot Lisbon Community Federal Credit Union Mac's Grill Maine Art Glass Studio Maine Audubon Maine Family Federal Credit Union Maine Mill Museum Maine Parks & Lands Marden's Mike's Carts Mr. Drew & His Animals, Too Platz Associates

LV-A DONORS

Poland Spring Resort Poland Spring Bottling The Public Theatre Theater at Monmouth Side-by-Each Brewing Company The Station Grill Restaurant Starbucks Wei-Li Restaurant WMTW Channel 8 TV

INDIVIDUALS

Valerie Austin Shirley Babb & David Babb, in memory Richard Babb Pamela Baker, in memory of David Baker Janet & Fred Bishop Donna & Ronald Bissonnette Thomas Boyer Carmen & Richard Castonguay, in memory of Kirk Castonguay Kimberly Rose Clark Hon. Robert Clifford Marjorie Clifford, in memory of Curtis Webber Tahlia & Norm Chamberlain Chapman Trucking Marty Corey Poppy & John Connor Crouch **Rick Diamond** Diane Doak Cynthia & Peter Elias Ellen & Elliott Epstein Bob Gardner David Gonyea Alice & David Haines Sharon & Jim Handy Lena Hann, in memory of Wayne & Joe Bagushinsk Yvonne Hargraves Lisa & Jeff Harmon Jill & James Helmkamp Nina Hicks

Nancy & Stuart Greene Robert Grieshaber Melanie Hatfield Hope Heath John Hopkins Nancy Horie Jacynthe Jacques Rita James Jo-Jean Keller Gail & Cy Kendrick Lynn & Gary Knight Dana & Kathering Little Bonnie & Ben Lounsbury Laurie Lopez Nancy McBrady Sharon McGilvery Judith Meyer Chip Morrison Nanette Olehowski Marjorie & Jon Oxman Marj Patrick Adam Peck Philbrick Family Fund Jan Phillips & Dennis Grafflin Cilla & Ray Potter Flo Poulin Sue Reilly Beth Shea Diane Sleek Pete Small **Richard Speer** Suzie & Don Stover Joe Surace Bette Thibeault Cecile Thornton Ralph Tuttle Suzanne Tymoczko Judy Vardamis Melissa Veilleux Dr. Edward Walworth, in memory of his old English teachers! Lisa Ward Bridget & Richard Whiting Sally Wilson

Literacy Volunteers - Androscoggin Balance Sheet As of March 31, 2024

| | Mar 31, 24 |
|--|-----------------------|
| ASSETS Current Assets Checking/Savings 1030 · Norway Savings Bank 1000 · Petty Cash | -180.54 100.00 |
| Total Checking/Savings | -80.54 |
| Total Current Assets | -80.54 |
| Fixed Assets 2100 · Office Equipment 2200 · Accumulated Depreciation | 602.00 -602.00 |
| Total Fixed Assets | 0.00 |
| TOTAL ASSETS | -80.54 |
| LIABILITIES & EQUITY Liabilities Current Liabilities Other Current Liabilities 3010 · Accrued - United Way | 63.00 |
| Total Other Current Liabilities | 63.00 |
| Total Current Liabilities | 63.00 |
| Total Liabilities | 63.00 |
| Equity 1110 · Fund Balance Net Income | 8,507.67 -8,651.21 |
| Total Equity | -143.54 |
| TOTAL LIABILITIES & EQUITY | -80.54 |

Literacy Volunteers - Androscoggin Profit & Loss April 2023 through March 2024

| | Apr '23 - Mar 24 |
|---|------------------|
| Ordinary Income/Expense | |
| Income 4010 · Campaign Income | 3,497.62 |
| 4030 · Contributions Income | 1,260.22 |
| 4060 · CDBG | 3,640.52 |
| 4070 · Designated Donations | 1,606.30 |
| 4090 · Fed Grants | 5,700.00 |
| 4096 · Corporate Contributions | 359.00 |
| 4100 · Foundations | 9,025.42 |
| 4170 · Scrabble | 12,472.52 |
| 4180 · Tutor Workbooks | 160.00 |
| 4300 · United Way | 22,000.00 |
| Total Income | 59,721.60 |
| Expense | |
| 6050 · Bank Service Charges | 7.63 |
| 6100 · Dues and Subscriptions | 166.00 |
| 6120 · Educational Materials | 26.47 |
| 6150 · Insurance | |
| 6153 · Liability Insurance | 539.00 |
| 6155 · Workers Comp | 210.00 |
| 6157 · Board Liabiliaty | 573.00 |
| Total 6150 · Insurance | 1,322.00 |
| 6242 · Payroll | |
| 6231 · Payroll PPP Tax | 0.00 |
| 6240 · Payroll - Core | 16,890.00 |
| 6241 · Payroll - Administrator | 39,520.00 |
| 6244 · Payroll - KAP | 0.00 |
| 6245 · Payroll Taxes - Core | 4,515.08 |
| 6246 · Payroll Taxes - KAP | 0.00 |
| 6080 · Data Processing Fees | 1,304.10 |
| Total 6242 · Payroll | 62,229.18 |
| 6250 · Postage and Delivery | 261.00 |
| 6606 · Web Video Conferencing | 109.84 |
| 6607 · Web host | 199.62 |
| 6270 · Professional Fees 6275 · Accounting | 875.00 |
| Total 6270 · Professional Fees | 875.00 |
| 6340 · Rent | 1,800.00 |
| 6400 · Scrabble - Expense | 722.44 |
| 6490 · Supplies | |
| 6493 · Office | 427.63 |
| Total 6490 · Supplies | 427.63 |
| 6525 · Tutor Workbook Expense | 226.00 |
| Total Expense | 68,372.81 |
| Net Ordinary Income | -8,651.21 |
| Net Income | -8,651.21 |



Board of Directors Candidates for 2024/2025

Officers

Sharon Handy – Chairperson

Rita James – Treasurer

Judy Vardamis - Secretary

Members at Large

Anita Charles

Hope Heath

Jacynthe Jacques

Lony Mugisha

Cecile Thornton